



Excellence is our Passion

Management Policy: Henkel Adhesive Technologies

Global Safety, Health, Environment, Hygiene, and Quality

Henkel is a leader in adhesives, sealants and surface treatments. We are committed to meet or exceed customer expectations while remaining socially responsible and continually improving our safety, health, and environmental performance. Henkel employees share a vision and values that establish the foundation of our actions. The achievement of the goals, objectives and targets derived from this policy represent the measure of our success.

LOCTITE.

Ceresit

Hysol

Teroson



technomelt



Ablestik

Bonderite

DISPomelt

We are committed to:

● our customers

Our products and our brands are the first choice for our customers to deliver best value solutions. We ensure that all our products and services are legally compliant and consistently meet or exceed our customers' expectations. Their evolving requirements are satisfied by our leading innovations. We continually improve quality and hygiene by focusing on process inputs rather than on reactive corrective measures.

● our employees

Our employees are our most important asset. We value them for their achievements and care for their safety. We are committed to comply with occupational safety and health regulations. We continually improve our performance by strengthening the ability of our employees to recognize, analyze, control and eliminate workplace hazards and associated risks.

● the environment

We are dedicated to environmental sustainability. We develop, manufacture and distribute our products in a regulatory compliant and environmentally responsible manner. We continually improve our processes and management systems by establishing and working toward objectives and targets in order to achieve pollution prevention and a reduced burden on the environment.

● the society

We conduct our business everywhere in the world in an ethical and socially responsible and sustainable manner. We respect legal requirements and social norms of the individual countries in which we operate.

● our shareholders

We are committed to shareholder value and financial sustainability. We strive for a balance between economy, ecology, and social responsibility. Thereby, we assure the lasting success of the company and a return for our shareholders.

Jan-Dirk Auris

R. Bacardit

February 2011
Date